

## Pneumatic Tools

# ATA After Sales Services

Regular maintenance is a crucial factor when assessing ongoing efficiency and safety of tool use. ATA's policy of pricing quality spare parts economically enables routine preventative maintenance to be carried out cost-effectively. This contributes to reduced risk of vibration related injuries and can extend the life of both tool and consumable.

## Managing Vibration Today

Hand Arm Vibration Syndrome (HAVS) and work related upper limb disorder (WRULD) are collective terms covering a number of potential serious injuries associated with extensive use of percussion and rotary tools, of which vibration white finger (VWF) is the most commonly recognised. It has been widely acknowledged that vibration generated from hand held power tools is the major contributory factor in such ailments and unless managed in line with current EU legislation and standards the loss of potential downtime from potential injury cannot be guaranteed.

All of our products and services have been designed and implemented recognising the related vibration risk. ATA strive to deliver the customer maximum productivity whilst ensuring minimum impact to operators health. Continuous improvements to assist vibration and noise management such as ergo sleeves, auto-balancers, anti vibration handles and rear exhausts have been designed to optimise efficiency in order to reduce finger on trigger time (FOTT). We aim to ensure consumables are matched to grinders for optimum performance and both are manufactured to comply with all CE regulations. Our close relationship to our sister companies producing burrs and other abrasive consumables provides competitive advantage in our unparalleled product knowledge in the best tool to consumable combination offering the lowest possible vibration and highest possible productivity.



## ATA Preventative Maintenance Programme

At ATA we offer to assist customers' vibration management systems. A tool survey is undertaken to start the programme to assist customers' risk assessments. Vibration levels are sustained at benchmark levels throughout the tools life. Service, repair and quality checks are all part of the service offered. Tools register maintained for customers.

### Stage one

ATA personnel create a tool register where the tools are etched with an identifier. Initial tools for recall are agreed along with the frequency. A recall notice is issued to the appointed customer representative who arranges their prompt return.

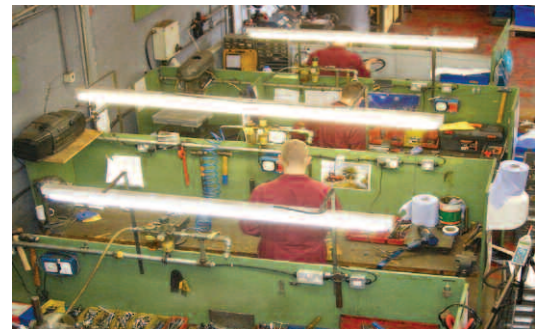
### Stage two

The tools are booked into the workshop and a job card created. Tools are inspected and serviced, any remedial work is identified and communicated by written quote, the tools are bench tested for run-out, vibration levels and speed. Information is captured both on a delivery note and on the tool record card. Tools are then returned to the customer.

Our service gives customers a guarantee that tools are being maintained to the highest standard, with original parts being used throughout. This programme provides the following benefits:

- **Managed Tool Population**
- **Safely Maintained Tools**
- **More Consistent Costs**
- **Tool Monitors**
- **Correctly Matched Tools/Consumables**
- **Convenient Delivery/Collection Service**
- **Continuous Process Advice**

For more information on this service please contact ATA



Grinder repairs workshop.



Bench test area.